

Improve time to fill, cost savings, and patient care

As your partner in healthcare staffing, CHG Healthcare has a team of efficiency experts that can be deployed to help you streamline business processes. Our day-long “kaizen” – a Japanese word for continual improvement – is a focused exercise that helps you map steps in a process and identify opportunities for improvement. We then create a plan that becomes your roadmap for progress. We can work together on implementation, or you can run with the recommendations on your own. Either way, the results are immediate and often dramatic.

“We never thought a change like this would happen, but it did! This will increase our revenue by \$800,000 over the next year.”

- Client medical staff coordinator, Guadalupe Regional Medical Center

Our specialties

- Faster credentialing and hospital privileging
- Simplified and faster staffing
- Better matches with quality candidates
- Delegated credentialing
- Increased locums reimbursements
- Enhanced invoicing and reporting
- Better onboarding to increase provider engagement

YOUR TIME INVESTMENT

- 1 - 2 hours of preparation
- 1 - 1.5 days for kaizen
- 1 - 2 hours for follow up on action items

Our expertise

- 40 years of experience in healthcare staffing
- Lean and Six-Sigma certification

To learn more about staffing your facility, contact CHG enterprise client solutions by phone 801.930.3228, or email ecs.contact@chghealthcare.com.

Frequently asked questions

How long is a typical Lean event?

A kaizen – the Japanese word for continual improvement – is a one-day process with up to two hours of preparation and two hours of follow up. We typically analyze one or two processes in a single kaizen.

How is this service different from my company's internal Lean services?

CHG specializes in streamlining and standardizing processes related to healthcare staffing. We bring 40 years of experience working with large healthcare systems and share those learnings with you and your organization.

How is Lean different from Six Sigma?

Six Sigma is a fact-based and data-driven philosophy of improvement, usually performed by engineers and statisticians to standardize work processes. Lean is simpler – anyone can do it – and can be easily applied to make improvements quickly. Lean is also people focused, which makes it a better fit for staffing processes.

What are the tangible results of Lean consulting?

A Lean event allows employees to step out of their everyday routines to improve the processes that may have grown inefficient over time. Stakeholders have a full day to think about the bigger picture, discuss opportunities for improvement, and reimagine the process. Holding a kaizen helps you get the most value from a process while spending the least amount of time, effort, and money. Best of all, the average annual financial benefit for CHG clients who participate is \$1 million.

Who in my organization needs to be involved?

It's helpful to have all stakeholders involved in the process being analyzed, at all touchpoints.

How much does this cost?

Cost varies by project. Please contact your CHG account executive for more information.

What types of Lean services do you provide?

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Can I talk to another client who has used your services?

Yes, we will be happy to put you in touch with a client who has benefited from our services.

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